

YICHEN SUN

DESIGN MANAGEMENT
GRADUATE

PROFILE

A first class graduate with multiple languages skills. A upbeat, self-motivated team player good at working with people from different countries, Adaptable and have both the skill set and professional background necessary to dive deep into the business world.

LANGUAGES

- Native Mandarin speaker.
- Advanced Japanese skill with Japanese-Language Proficiency Test N1 level qualification.
- Advanced English skill with IELTS 7.0 qualification.

CONTACT DETAILS

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WORKING IN A TEAM

- Has been worked in University's Collaborative Online Learning project and been awarded an Intercultural Awareness Certificate.
- Have distinction grades in group courseworks.
- Successfully organised an English drama and been awarded a Hebei University Excellence Award.

WORK EXPERIENCE

Volunteer Retail Customer Service Assistant

PDSA Local shop | 2020-present

- Advise and assist customer on their purchases whilst promoting sales opportunities.
- Working as a member of the team to provide great customer service.

English Translator Intern

Zhangjiakou Municipal Commerce Bureau |
2017-2018

- Reading and understanding the context of given material, proofreading finished pieces of work.
- Face to face interpreting during commercial events.

ACADEMIC HISTORY

Coventry University

MA Design Management | 2020

Distinction grades for the first term

Coventry University

BA International Business | 2019

First class degree

Hebei North University

(Three-year College) Business English| 2018

GPA: 3.5/4.0

SKILLS

- Good at Data analysis
- Service design
- Time management
- Marketing research
- Management tools
- MS Office
- Adobe Photoshop
- Active Listening
- Problem Solving
- Positivity